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CLIENT CARE GUIDE

Caring for Your Human Hair Wig

Everything below applies to human hair wigs and toppers.
Synthetic fiber pieces follow a different routine, so ask us for that guide instead if you are unsure which you have.

> **Before you start. Always wash with cool to tepid water, never hot. Hot water can damage both the hair and the cap.**

What you'll need

- Cool to tepid water only
- Salon-quality shampoo & conditioner made for human hair
- A plastic wide-tooth comb or a brush with plastic tips. (No metal or rough bristles)
- Two clean towels, a wig stand, and a foam head for styling



Washing

Protect & Soak: Support any lace front with your hand, then wet the piece completely under cool to tepid running water. Never hot.

Shampoo & Rinse: Massage a salon-quality shampoo made for human hair through every strand and the entire cap, building suds, then rinse with cool water until it runs completely clear.

Condition: Work a salon-quality conditioner through the hair only (not the cap), comb through, and let it sit 5–20 minutes if your piece needs extra moisture, then rinse again with cool water.

Remove Water Gently: Fold and squeeze out excess water, then pat dry with a towel, section by section. Never wring or twist — this can stretch the cap.

Comb, Style & Dry: Comb through, then set on a wig stand to air-dry overnight, or pin to a foam head to blow-dry and style.

REMEMBER

Wash every 5-7 wears if you wear your human hair wig daily for three hours or more Cool to tepid water only! Never hot! Never wring your piece. Squeeze gently instead. Let it dry before wearing again.

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Want the full step-by-step guide and video walkthrough?
Scan this code, or visit hairresponse.com for the complete wash guide.